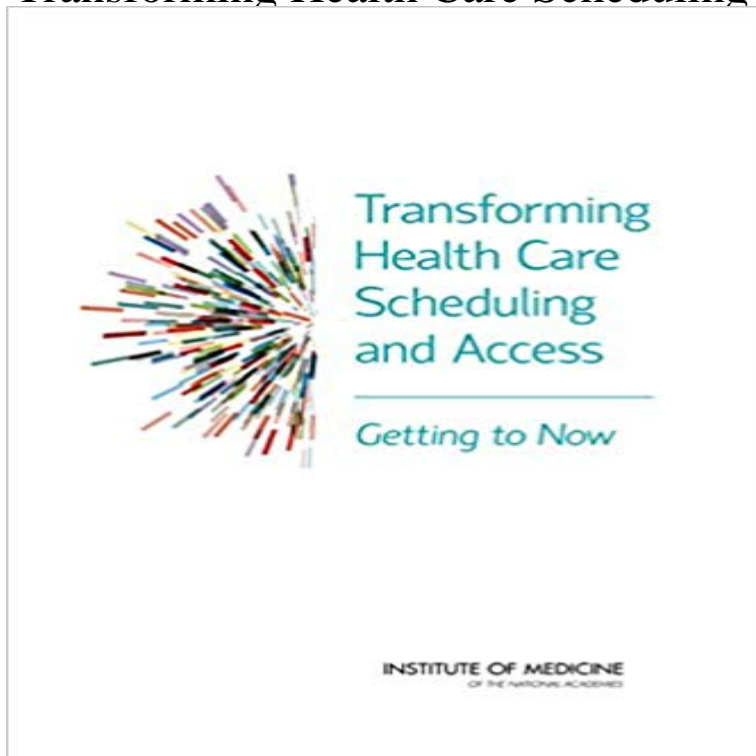


Transforming Health Care Scheduling and Access: Getting to Now



According to Transforming Health Care Scheduling and Access, long waits for treatment are a function of the disjointed manner in which most health systems have evolved to accommodate the needs and the desires of doctors and administrators, rather than those of patients. The result is a health care system that deploys its most valuable resource--highly trained personnel--inefficiently, leading to an unnecessary imbalance between the demand for appointments and the supply of open appointments. This study makes the case that by using the techniques of systems engineering, new approaches to management, and increased patient and family involvement, the current health care system can move forward to one with greater focus on the preferences of patients to provide convenient, efficient, and excellent health care without the need for costly investment. Transforming Health Care Scheduling and Access identifies best practices for making significant improvements in access and system-level change. This report makes recommendations for principles and practices to improve access by promoting efficient scheduling. This study will be a valuable resource for practitioners to progress toward a more patient-focused How can we help you today? culture.

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Foreword: This month's featured study summary. **Transforming Health Care Scheduling and Access: Getting to Now** Transforming Health Care Scheduling and Access. Getting to Now. Editors: Gary Kaplan, Marianne Hamilton Lopez, and J. Michael McGinnis. **Transforming Health Care Scheduling and Access - The National** **Transforming Health Care Scheduling and Access - NCBI Bookshelf** Suggested Citation: 4 Building from Best Practices. Institute of Medicine. 2015. Transforming Health Care Scheduling and Access: Getting to Now. Washington **4 Building from Best Practices** **Transforming Health Care** For more information visit /gettingtonow. Transforming Health Care Scheduling and Access. Getting to Now. Key Findings and Recommendations. **Booktopia - Transforming Health Care Scheduling and Access** The Institute of Medicine (IOM) report Crossing the Quality Chasm identified six fundamental aims for health care that it be safe, effective, **Front Matter** **Transforming Health Care Scheduling and Access** Mil Med. 2016 Jul 181(7):613-4. doi: 10.7205/MILMED-D-16-00068. Transforming Health Care Scheduling and Access: Getting to Now. [No authors listed]. **Transforming Health Care Scheduling and Access: Getting to Now** Each of us would like to hear these words when seeking health care assistance for Transforming Health Care Scheduling and Access: Getting to Now. **Transforming Health Care Scheduling and Access: Getting to Now** Suggested Citation: Appendix B: IOM Workshops in Brief. Institute of Medicine. 2015. 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In 2001, the landmark Institute of Medicine (IOM) report Crossing the Quality Chasm **References** **Transforming Health Care Scheduling and Access** According to Transforming Health Care Scheduling and Access, long waits for treatment are a function of the disjointed manner in which most health systems **1 Improving Health Care Scheduling** **Transforming Health Care** INSTITUTE OF MEDICINE. Transforming Health Care. Scheduling and Access. Getting to Now. IOM COMMITTEE ON. OPTIMIZING. SCHEDULING IN HEALTH